

# WELCOME TO OUR FIRST NEWSLETTER!

AGCO has decided to put together a newsletter for our current customers. We'd like to take this opportunity to thank you for all your support over the years and into the future! We would also like to inform you of some important and exciting changes. The most important change is the implementation of our service contract for our Ozzi Kleen customers to ensure our systems are maintained and managed to the best of our ability! We have decided to design an 'opt out' service agreement, which is a convenient method for you as a customer as you should not need to reply due to its legal requirement. We have also taken this opportunity to involve our customers in educating and advising them on what they can do to help keep their Ozzi Kleen Waste Water Systems running effectively and efficiently. Please consider the following:



## ACCESS

Do you have any access issues such as gates that need to be unlocked, dogs that need to be restrained, horses, or anything else that may prevent the servicemen from accessing your Ozzi Kleen? Please inform the office by phone or email so we can make our servicemen aware.

## USING YOUR SYSTEM

Are you aware of what products can/cant go into your Ozzi Kleen system? While our systems are robust and can handle all your favourite cleaners, there are some items that can cause many problems. Toiletries such as tampons/pads/condoms and other items such as baby wipes, facial wipes, cigarette butts, and anything plastic or nylon will not breakdown. Fats and oils are also another substance that will not break down and fat balls will occur. There fore unless its organic these items will simply stay in your system and clog them up, creating many issues that will effect the running of your system.

If you would like a **complimentary** sign to put in your toilet or kitchen and let your visitors know what not to flush or put down drains, simply call our office and we'll send you one!



**Need a Rain Water Tank?....keep and eye out for our Team Poly Rain Water Tank Specials...while we are already competitively priced, we would like to offer our current Ozzi Kleen customers an extra discount!**

Are you receiving your service invoices by mail...would you like to receive them via email? Simply email us at [sales@agco.net.au](mailto:sales@agco.net.au) and we will start emailing them to you!

## LANDSCAPING



Are you aware of the area that our servicemen need access to? Please keep this area free from weeds/grass, any obstructions such as plants, rocks, figurines etc. Our servicemen also need a safe worksite to work from, therefore it is vital that the ground is clear and level. This will prevent falls, potential accidents and even nasty surprises from creepy crawlies and slithery friends.

## SELLING OR RENTING?

Please advise the new owners/tenants that they will need to contact us so we know who they are and where to send our bills!



**PHONE: 08 8683 4593**